

# Building Automation and AI into Horizon Scanning at the NIHR Innovation Observatory – Our Journey So Far

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**20**  
Years

# Disclosures

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## NIHR

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# NIHR Innovation Observatory

## Who we are and what we do

National horizon scanning centre based at Newcastle University

We identify and track health innovations (e.g., medicines, devices, diagnostics and digital technologies)

We work closely with our stakeholders to deliver timely intelligence on health innovations in the pipeline

We also engage in active research to advance horizon scanning methods and tools to identify emerging health innovations and current/future trends



# Horizon Scanning

An overview

# Scanning the medical field

## Therapeutics (medicines)

Novel

Repurposed

Combination therapies

## HealthTech (MedTech)

Devices

Diagnostics

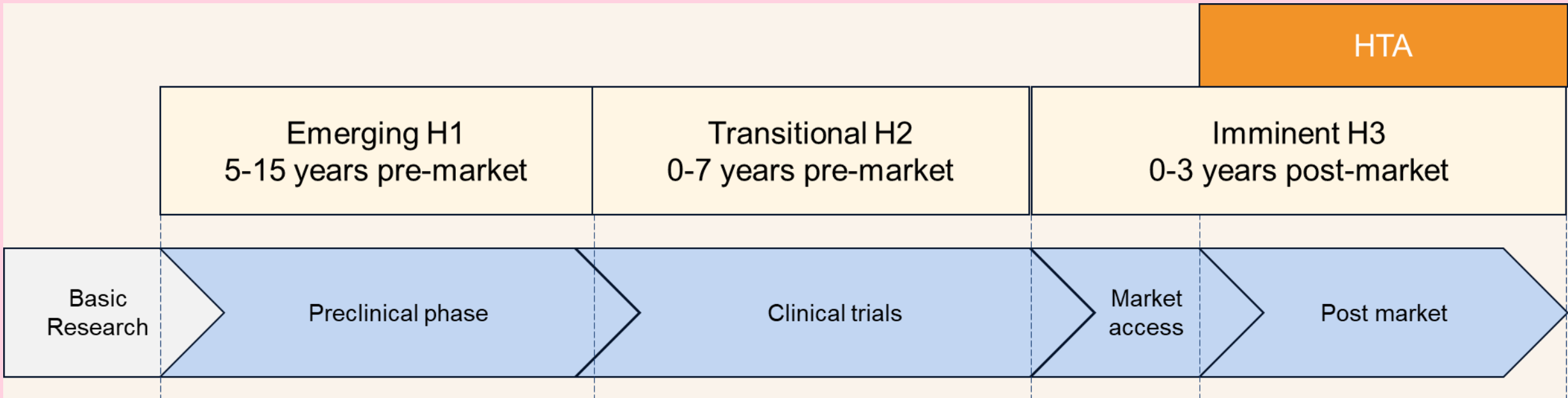
Digital Technologies

The NHS logo consists of the letters 'NHS' in a bold, white, sans-serif font, centered within a solid blue rectangular background.

Department  
of Health &  
Social Care

**NIHR** | National Institute for  
Health and Care Research

**NICE** National Institute for  
Health and Care Excellence



# Types of Scan

Type	Description
Product Pipeline	Identify the development pipeline of a product.
Intelligence and Insights	Understand a field of innovation from manufacturer, industry, patient, and public perspectives to highlight challenges and opportunities.
Clinical Landscape	Understand the pipeline of products reaching clinical trial stages.
Funding Landscape	Identify main funders and research groups in the field.
Patents scan	Identify novel technologies and early signs of innovation.
Literature scan	Identifying signals of innovation and contextualisation.
Bibliometrics	Identify patterns and networks of research groups in the field, and signals of innovation.
Expert Consultation	Used to seeking advice, guidance, and specialised knowledge about innovations.

# Our Team

2017 to 2026

# 2017 – launch of the NIHR Innovation Observatory

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## The team

Small team of 9 people

Remit was to horizon scan for medicines approaching licensing in the UK

Took over from previous centre hosted at Birmingham

Adopted their systems infrastructure

AI integration was a central goal

Our team in 2026 – nearly 70 people. This reflects growing demand for horizon scanning.



# AI at the IO

An overview

# AI 'central' teams

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## Who's working on AI?

Information Specialists – searching and sourcing

Technical team – infrastructure and software

- Engineers
- Developers

Innovation signals team – identifying need: internal, stakeholder, international remit

Supported by – operations team, researchers, analysts, engagement team

# OpenScan Technical Infrastructure

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## Current and Future developments

OpenScan is a Data warehouse

Pulls trial records from global registries

Cleans, deduplicates, extracts and sort data into a predefined schema

Can be accessed via user interface with built in AI summaries (in development)

Working closely to look at other information sources (i.e. publications and grey literature)

Planning AI enhancement to incorporate new information (needs driven)

We are developing API for access to OpenScan and Sandbox for tool development

# Software development

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## **Current tools for Screening and data extraction**

Clinical trials screening tool – Machine learning process

Publication screening tool – Generative AI process

RevU – Generative AI process

# Lena Schmidt – PhD Studentship

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## Overview

Horizon Scanning support tool - screening

Uses machine learning techniques

- Continual re-ranking until threshold is met
- Gives a score for each record

Clinical trials screening only

- Title and summary

# Muhinyia Ndegwa – Summer Internship

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## Overview

Systematic review support tool

- Screening
- Data extraction

Uses PICO formatted prompts for Generative AI screening & extraction

Publication screening only

- Title and abstract
- PDF full texts

# RevU, Chris Marshall – Technical Programme Lead

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## Overview

Systematic Review and Horizon scanning tool

- Screening
- Data extraction (in development)

Uses PICO formatted prompts for Generative AI screening

- Fully automated, with option to override decisions

Clinical trial records and published literature

- Title and abstracts/summaries
- Full texts

# IOPrompts, Hannah O’Keefe – Innovation Signals

## Overview

Support tool

- Open repository, anyone can add to it
- Collate prompt frameworks in one place

Not AI itself, but there to support generative AI users

Building a baseline for information specialist research and development

- Mean number of concepts per prompt
- Number of prompts each concept occurs in
- Co-occurrence network of concepts



<https://ioprompts.nihrio.com/>

# AI research at IO

An overview

How, What, Why, Where, When, Who

- Applications of LLMs
- Concerns of use
- Theory of change
- Behavioural space

Concerns:

- Survey
- 3 x event data collection
- Umbrella review (MSc student)

Theory of change:

- Based on concerns
- CPD/resources/actions
  
- Schematic of contextual/dynamic factors

Modelling behaviour change:

- Based on theory of change
- Illustrative research network
- Social science

**Recommendation and Implementation**

# Concerns of using AI

## Most frequently reported

Knowledge and skills

Transparency

Data management

Legality and equity

Quality

### In-person

#### Evidence Synthesis Hackathon



- 32 Attendees
- 13 Participants
- 87 Concerns raised

#### CORE Information Retrieval Forum



- 131 Attendees
- 21 Participants
- 49 Concerns raised

### Online

#### Systematic Review Conversations



- 170 Attendees
- 34 Participants
- 53 Concerns raised

#### Horizon Scanning Survey



- 17 Respondents
- 12 Participants
- 87 Concerns raised

### Overarching Themes

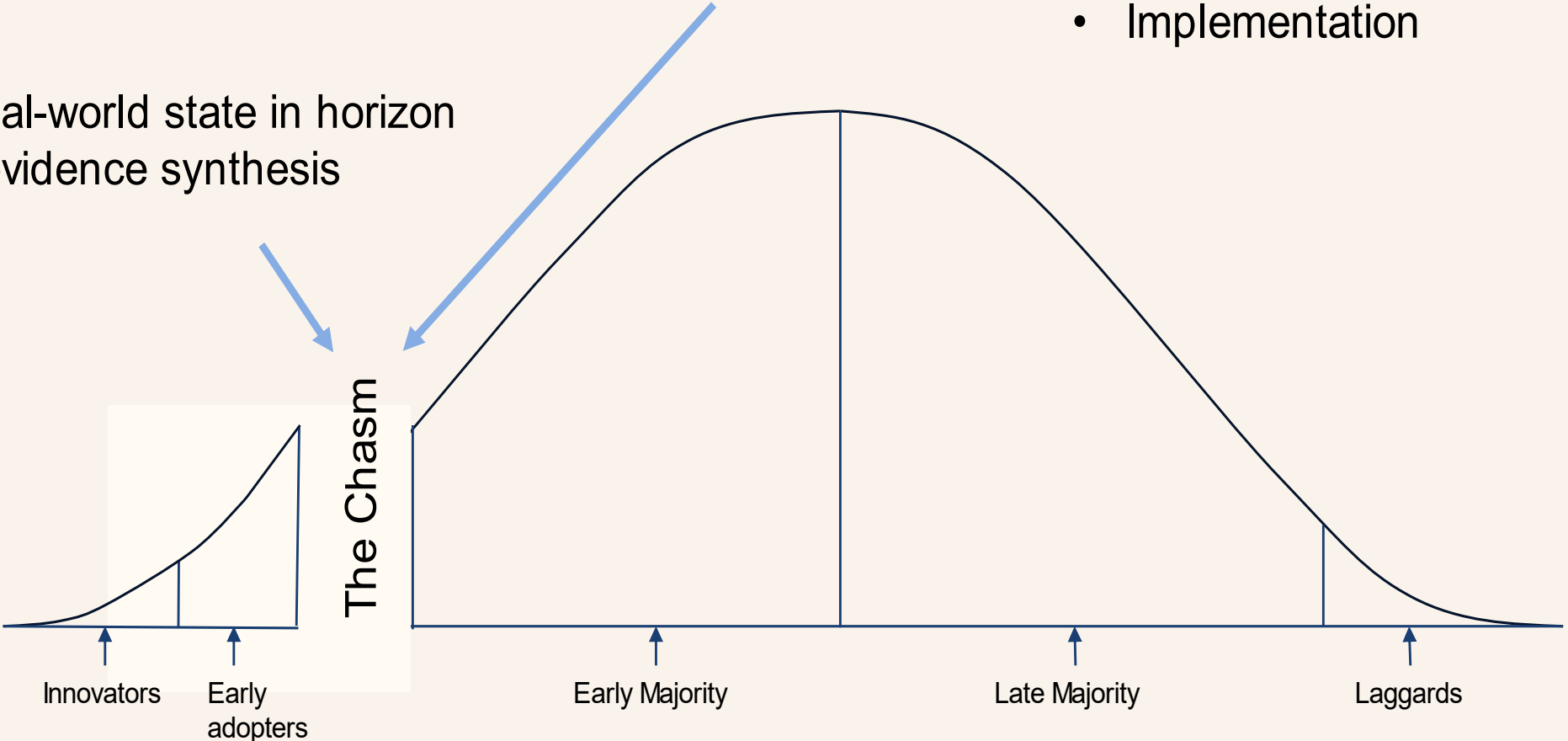


- Transparency
- Usage and Accountability
- Quality
- Data Management
- Knowledge and Skills
- Environment
- Independent thought
- Legality and Equity
- Market
- Economics

Theory of change – how can we overcome concerns?

- Recommendations
- Implementation

Current Real-world state in horizon scanning/evidence synthesis



# Theory of change

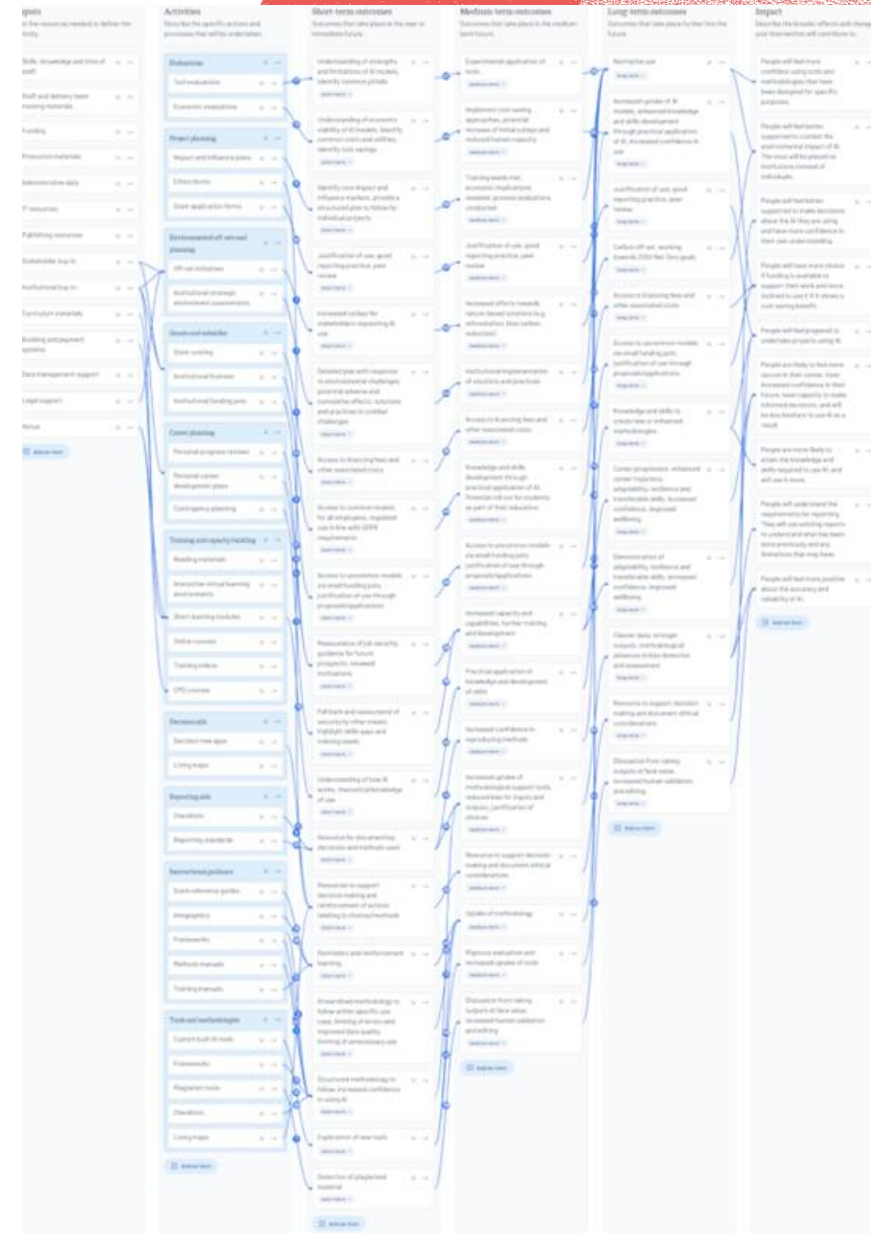
## Overview

Assumption that people will take opportunities offered

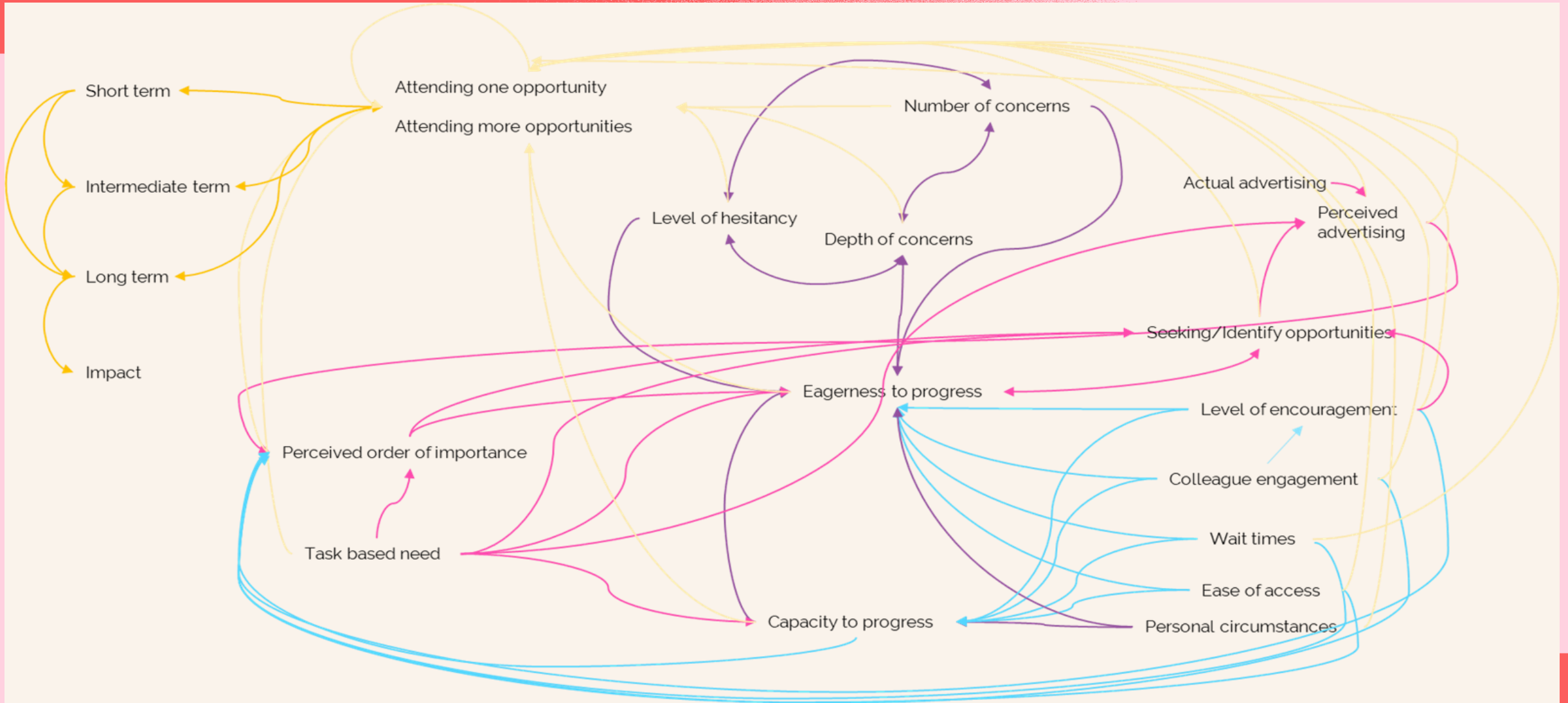
Impact = increased uptake of AI

Examples:

- Reporting standards
- Guidelines
- Short courses
- Online learning environments
- Environmental off-set agreements
- Access to licences



# Complex factors that influence the decision to take opportunities that are offered



# Activity

How do you want to use AI?

# Outline

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**We will work through an activity together and discuss amongst colleagues**

**Examples are given as bullet points on each slide. You do not have to use these examples, be creative!**

**Use this time to be adventurous and enjoy the process**

# Goal setting – 5 mins

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## Task

In 5 years time how do you want to be using AI? Pick one thing

- I want to use an AI tool to translate my searches between databases
- I want to use AI to track my institutes citations and demonstrate our impact
- I want to be able to programme my own AI tool
- I want to use AI to organise my calendar/diary

Write one line that explains why this is beneficial for your work?

- It will save me time/speed up my work
- It will be more efficient than manual methods
- It will cut costs

# Steps – 15 mins

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## Task

Pick 5 tasks that need to be completed to reach your goal

Think big! Don't constrain yourself

- Undertake a training course, masters degree, PhD
- Identify & evaluate relevant tools
- Outline what a tool would look like & how it should function
- Hold focus groups & workshops
- Employ a technical developer

# Actions & Motivations – 20 mins

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## Task

How does each step link together? Are there additional steps that are needed?

- Outlining tool requirements means I have the information to support discussions with developers

What benefit do you get from completing each step? Are there any risks?

- Knowledge
- Satisfaction
- Sense of achievement
- Qualification or certification
- Career progression

What benefit does your institution get from it? Are there any risks?

# Inputs & requirements – 5 mins

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## Task

What inputs are needed for you to complete each step?

- Funding (grant applications)
- Equipment
- Time
- Team of people
- Institutional buy-in
- Stationary
- Student or interns

# Rounding off

What have we achieved today?

# Theory of change

**Final picture: By working through this activity, you have designed your own ToC**

Outcome - Identified a goal

Actions – what steps are needed

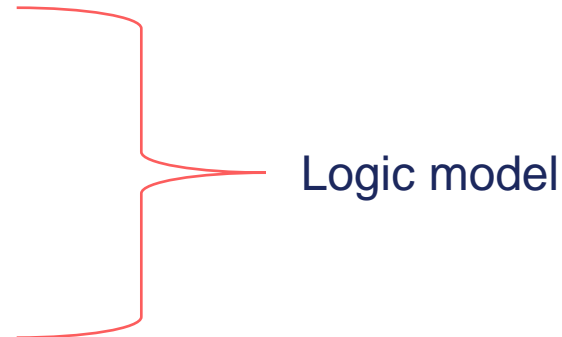
Causal pathways – how does each step link together

Inputs – what is needed to complete this

Change mechanisms – personal motivation to complete each step

(benefits/risks to ourselves and our institutions)

Impact - Thought of the benefits to our own work



# Example



## Workshops

List of requirements for tool

- I will feel confident having conversations with developers
- It will take a lot of my time



## Talk to developers

Outline new tool specifications

- I will feel positive about the progress being made
- Requirements are too costly and my personal 'need' cannot be included



## Test tool

Evaluate use

- I will have the knowledge to promote the tool and back up my claims
- I will spend time on a tool that doesn't work as efficiently as expected

# Why?

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## **Benefits of ToC**

Daunting to try new things

Break it down, one step at a time

Reference point for yourself and your institution

Reminder of your motivations

**Empowerment!**

## Voluntary research contributions

Photograph/screenshot of your model

Consent to use anonymously in research & publication

- Any common themes emerging?
- How do those themes fit with concerns of AI use?
- How does it fit with my community theory of change model?
- What does the future of Information Retrieval look like?

Newcastle University Ethical Approval Ref: 74689/2026

# Q&A...Discussion

Time to ask any questions or talk about any insights you've gained

# Thank you

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